

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

Eric Hammer et al.

Examiner: Unassigned

Application No.: 09/475,765

Group Art Unit: 2756

Filed: December 30, 1999

For: METHOD AND SYSTEM FOR EVALUATING

QUALITY OF SERVICE OVER THE INTERNET

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, DC 20231 on May 15, 2001.

CHANGE OF CORRESPONDENCE ADDRESS

Assistant Commissioner for Patents Washington, D. C. 20231

Sir:

Please record the following new correspondence address:

CUSTOMER NO. 26541 RITTER, LANG & KAPLAN LLP 12930 Saratoga Ave., Suite D1 Saratoga, CA 95070

Please direct all calls to the undersigned at (408) 446-8690.

Respectfully submitted.

Michael J. Ritter

Registration No. 36,653

RITTER, LANG & KAPLAN LLP 12930 Saratoga Ave., Suite D1 Saratoga, CA 95070 (408) 446-8690